

This afternoon, PEXA experienced an outage that prevented members from being able to log in to the PEXA platform for a period of 1hr 45min. We are deeply disappointed and sincerely apologise for the inconvenience caused to all our partners, members and the homebuyers and sellers you represent.

We quickly identified the issue and effective 5:00pm today, Wednesday 30 June 2021, all PEXA services had been restored.

All transactions that were in a 'Ready' status were able to proceed as planned. For those members whose transactions were unable to proceed, you will have received a communication from PEXA and our team is available to you to ensure prompt settlement and support.

Our Support Team or your PEXA Specialist can be contacted on:

T: 1300 084 515

F: 03 9621 2182

E: support@pexa.com.au